

ALTRUA SMILESHARE

powered by Bento

ESSENTIAL MEMBERSHIP

**\$500 ANNUAL MAX SHARING LIMIT
PER MEMBER**

Member Responsibility Amount (MRA) Information:

Preventative + Diagnostic: No MRA

Basic + Major Restorative: No MRA

PREVENTATIVE + DIAGNOSTIC SHARING

100% Bento Dentists Only*

ORAL EXAMS

- Comprehensive evaluation, once every 60 months
- Limited oral exams, once every 12 months
- Periodic oral exams, twice in 12 months. Does not share frequency with limited or comprehensive

X-RAYS

- Single tooth x-rays, as needed
- Bitewing x-rays; once every 12 months
- Full mouth x-rays; once every 60 months
- Panoramic x-rays; once every 60 months. Does not share frequency with FMX

ROUTINE DENTAL CARE

- Routine cleaning, twice in 12 months
- Periodontal cleanings; once every 3 months after active periodontal treatment, not to exceed twice in 12 months if combined with routine cleanings
- Fluoride treatments, twice in 12 months for members under age 19
- Sealants for children under age 16, once per unrestored permanent molar every 36 months
- Space maintainers for lost deciduous (baby) teeth, replacement limited to once every 60 months

BASIC RESTORATIVE SHARING

20% Bento Dentists Only*

FILLINGS

- Amalgam (silver) fillings; one filling per tooth surface every 24 months
- Composite resin (white) fillings; one filling per tooth surface every 24 months
- Temporary fillings; one filling per tooth

OTHER NECESSARY SERVICES

- Dental care to relieve pain (palliative care), 4 occurrences in 12 months

PROSTHETIC MAINTENANCE

- Repair of partial or complete dentures and bridges; once per 12 months after 24 months of initial insertion.
- Reline or rebase partial or complete dentures; once within 36 months
- Recement of crowns, onlays and bridges, once per tooth

Member Resources

From providing details to your dentist before your appointment to questions about sharing, your *Bento Concierge* is here to help! Questions after hours? Visit sharebase.bento.net, your knowledgebase and resource for all things dental.

When using this membership, you should not experience any changes in your dentist's existing billing policy.

For more information about your membership, visit your member page at bento.net/altruamembers or contact Bento Concierge.



Bento Concierge

smile@bento.net

(800) 985-9073

Membership Year: 12 months from effective date

*See page 2 for affiliation details and provider information. | This document is subject to change. | Confidential.

ALTRUA SMILESHARE powered by Bento

Bento Affiliated Dentists

Members | As an Altrua SmileShare powered by Bento member, you have access to every affiliated Bento Dentist nationwide. You enjoy great features when you receive your dental care from Bento Dentists and Bento Partner Dentists.

Providers | Affiliated Bento Dentists and Bento Partner Dentists (Plus Network, DenteMax PPO and Connection Dental PPO) should submit dental needs via the Bento Dentist Portal (dentists.bento.net). Dental needs can be processed via direct deposit (fastest) or check.

For assistance accessing the Bento Dentist Portal contact Bento at smile@bento.net or call the provider line at (800) 734-8484.

Bento Partner Affiliations:



Bento is a proud partner of the **DenteMax PPO** and **ConnectionDental PPO** affiliations giving you even more options for dental providers.

Providers: How to Submit for Reimbursement

Any provider can sign up to use the free Bento Dentist Portal.

Why should dentist use the Bento Dentist Portal?

- Immediate direct reimbursements from the membership and patient via check or ACH
- No processing fees
- Real-time patient eligibility
- No retroactive denials or billing issues
- 100% membership reimbursement / cost accuracy
- Instant pre-treatment authorizations

Go to the portal at dentists.bento.net

First time accessing the portal?

Select "Create Your Free Bento Account" to get started.

Non-Bento Dentists (Non-Affiliated Dentists)

This plan does not reimburse or share in the costs of services at dentists not affiliated with Bento.

Processing Fee for Non-Portal Reimbursements

Bento is not an insurance company and charges a \$1.59 processing fee for non-portal reimbursements for practices that do not use Bento's free checkout option. Bento's online checkout is the most secure and the fastest way to collect for all treatment given to Bento patients and allows for either paper check or ACH. Bento's portal is completely free and allows you to check eligibility, generate estimates, and collect payment all in real time without ever having to file a ADA form.

Non-Portal address for completed ADA forms:
Mail: Bento | P.O. Box 9028 | Boston, MA 02114
Fax: (855) 214-4888
ePayer ID: N/A

Patients are responsible for paying any MRAs as well as the difference between what the membership shares and what the dentist charges. *Non-Bento providers can join the Bento Affiliation at any time. Setup is quick, free, and easy. Visit bento.net/dentist to learn more.*

Provider: Frequently Asked Questions

Q: Does this membership require a waiting period?

A: No, this membership does not have a waiting period.

Q: Is D9944 included? Does the membership include occlusal guards?

A: No, D9944, occlusal guards are not reimbursed with this membership.

Q: Does this membership have a missing tooth clause?

A: No, this membership does not have a missing tooth clause.

Q: Does this membership downgrade on composites?

A: No, this membership does not downgrade composites.

Q: What is the coordination of benefits between this membership and other dental plans?

A: Traditional.

Q: Is orthodontia reimbursed? Is there an age limitation? Is continued treatment reimbursed?

A: No, orthodontia is not part of this membership.

Q: What is the group name or number?

A: Bento does not use group names or numbers. If your system requires one, put plan name or NA.

Member: Frequently Asked Questions

Q: Can I still go to a dentist if my dentist doesn't join Bento?

A: No, your Essential membership works only at Bento dentists.

Q: Does your dentist need to "join Bento" in order to receive reimbursement?

A: Yes, a dentist does need to be part of Bento to receive reimbursement from your Essential membership. Care must also take place in the United States.

Q: What if I already paid the dentist? How can I be reimbursed?

A: If at any time you are billed upfront, submit an ADA form and receipt by visiting bento.net/altruamembers and choose Submit a Receipt.