

ALTRUA SMILESHARE powered by Bento

ESSENTIAL MEMBERSHIP

\$500 ANNUAL MAX SHARING LIMIT PER MEMBER

Member Responsibility Amount (MRA) Information:

Preventative + Diagnostic: No MRA

Basic + Major Restorative: No MRA

PREVENTATIVE + DIAGNOSTIC SHARING

100% Bento Dentists Only*

ORAL EXAMS

- Comprehensive evaluation, once every 60 months
- Limited oral exams, once every 12 months
- Periodic oral exams, twice in 12 months, does not share frequency with limited or comprehensive.

X-RAYS

- Single tooth x-rays, as needed
- Bitewing x-rays; once every 12 months
- Full mouth x-rays; once every 60 months
- Panoramic x-rays; once every 60 months, does not share frequency with FMX.

ROUTINE DENTAL CARE

- Routine cleaning, twice in 12 months
- Periodontal cleanings; once every 3 months after active periodontal treatment, not to exceed twice in 12 months if combine with routine cleanings
- Fluoride treatments, twice in 12 months for members under age 19
- Sealants for children under 16, once per unrestored permanent molar every 36 months
- Space maintainers for lost deciduous (baby) teeth, replacement limited to once every 60 months

BASIC RESTORATIVE SHARING

20% Bento Dentists Only*

FILLINGS

- Amalgam (silver) fillings; one filling per tooth surface every 24 months
- Composite resin (white) fillings; one filling per tooth surface every 24 months
- Temporary fillings; one filling per tooth

ROOT CANAL TREATMENT (ENDODONTICS)

- Root canals on permanent teeth; once per tooth
- Vital pulpotomy, limited to deciduous teeth
- Retreatment of prior root canal on permanent teeth; once per tooth after 24 months have elapsed from initial treatment
- Root end surgery on permanent teeth; once per tooth

GUM TREATMENT (PERIODONTICS)

- Periodontal scaling and root planing; one per quadrant in 24 months. All four quads can be completed same day
- Periodontal surgery; once per quadrant in 36 months

PROSTHETIC MAINTENANCE

- Repair of partial or complete dentures and bridges; once per 12 months after 24 months of initial insertion.
- Reline or rebase partial or complete dentures; once within 36 months
- Recement of crowns, onlays and bridges, once per tooth

ORAL SURGERY

- Simple tooth extractions; once per tooth
- Erupted or exposed root removal; once per tooth
- General anesthesia or intravenous sedation for complex surgical procedures

OTHER NECESSARY SERVICES

- Dental care to relieve pain (palliative care), 4 occurrences in 12 months

Member Resources

From providing details to your dentist before your appointment to questions about sharing, your *Bento Concierge* is here to help! Questions after hours? Visit sharebase.bento.net, your knowledgebase and resource for all things dental.

When using this membership, you should not experience any changes in your dentist's existing billing policy.

For more information about your membership, visit your member page at bento.net/altruamembers or contact Bento Concierge.



Concierge

smile@bento.net

(800) 985-9073

Membership Year: 12 months from effective date

*See page 2 for affiliation details and provider information. | This document is subject to change. | Confidential.

ALTRUA SMILESHARE powered by Bento

Bento Affiliated Dentists

Members | As an Altrua SmileShare powered by Bento member, you have access to every affiliated Bento Dentist nationwide. You enjoy great features when you receive your dental care from Bento Dentists and Bento Partner Dentists.

Providers | Affiliated Bento Dentists and Bento Partner Dentists (Plus Network, DenteMax PPO and Connection Dental PPO) should submit dental needs via the Bento Dentist Portal (dentists.bento.net). Dental needs can be processed via direct deposit (fastest) or check.

For assistance accessing the Bento Dentist Portal contact Bento at smile@bento.net or call the provider line at 800-734-8484.

Bento Partner Affiliations:



Bento is a proud partner of the **DenteMax PPO** and **ConnectionDental PPO** affiliations giving you even more options for dental providers.

Providers: How to Submit for Reimbursement

Bento Dentists and Bento Partner Dentists have access to the Bento Dentist Portal.

Why should dentist use the Bento Dentist Portal?

- Immediate direct reimbursements from the membership and patient via check or ACH
- Real-time patient eligibility
- No retroactive denials, dental needs processing, or billing issues
- 100% membership reimbursement / cost accuracy
- Instant pre-treatment authorizations

Go the portal at www.dentists.bento.net

First time accessing the portal?

Select "Create Your Free Bento Account" to get started.

Non-Bento Dentists (Non-Affiliated Dentists)

This plan does not reimburse or share in the costs of services at dentists not affiliated with Bento.

Members are responsible for paying any MRAs as well as the difference between what the membership shares and what the dentist charges.

Non-Bento providers can join the Bento at any time. Setup is quick, free, and easy. Visit bento.net/dentist to learn more.

Provider: Frequently Asked Questions

Q: Does this membership require a waiting period?

A: No, this membership does not have a waiting period.

Q: Is D9944 shared? Does the membership include occlusal guards?

A: No, D9944/occlusal guards are not reimbursed with this membership.

Q: Does this membership have a missing tooth clause?

A: No, this membership does not have a missing tooth clause.

Q: Does this membership downgrade on composites?

A: No, this membership does not downgrade composites.

Q: What is the coordination of benefits between this membership and other dental plans?

A: Standard.

Q: Is orthodontia reimbursed? Is there an age limitation? Is continued treatment reimbursed?

A: No, orthodontia is not part of this membership.

Q: What is the group name or number?

A: Bento does not use group names or numbers. If your system requires one, put plan name or NA.

Member: Frequently Asked Questions

Q: Can I still go to a dentist if my dentist doesn't join the Bento?

A: No, your Essential membership works only at Bento dentists.

Q: Does your dentist need to "join Bento" in order to receive reimbursement?

A: Yes, a dentist does need to be part of Bento to receive reimbursement from your Essential membership.

Q: What if I already paid the dentist? How can I be reimbursed?

A: If at any time you are billed upfront, submit an ADA form (preferred) or receipt by visiting bento.net/altruamembers and choose Submit a Receipt.